

Xylem opens water service centre in Dubai

05 January 2023 | News

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Xylem, the leading water technology company committed to solving the most challenging water problems around the world, announced the opening of its new \$1.2 million service centre, state-of-the-art analytics lab and rental hub in the UAE—strengthening its position in the Middle East to better address the region's water-related challenges.

Located in Jebel Ali Free Zone, the new facility will span over 10,000 square meters and will feature a wash bay, lifting and handling cranes and tooling, trimming and balancing machines, original spare parts, testing benches, a painting booth, programming and calibrating equipment and devices.

This move will enable Xylem to respond to any customer needs faster and provide tailor-made solutions such as real-time interventions by experts 24 hours a day, 365 days a year. The service hub currently employs more than 16 staff, including engineers and technicians and is set to create 300 employment opportunities.

Speaking on the latest innovations from Xylem, Naji Skaf, Managing Director of Xylem Middle East and Turkey, said: "With this expansion, we seek to solidify our position in the Middle East region and provide a slew of benefits including quicker turnaround, greater convenience and access to our customers. Our new centre of excellence is poised to bring about a gamut of opportunities for us that will support and accelerate our growth."